

Wiltshire & Swindon
Neighbourhood Watch



Trading Standards have requested that whereas this has been happening in Hampshire the message be brought to the attention of all Wiltshire and Swindon NHW members. David J Budd. NHWLO.
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Warning – It has come to the attention of this Service that carpet cleaning companies are contacting residents and offering the cleaning of one or two carpets. Initially, a low cost promotion is offered, however depending on what services are carried out the final price can greatly increase. Many home owners may feel pressurised into agreeing to the higher prices, as the technician demonstrates different priced services whilst in your home.

For work costing over £35 that is agreed in your home cancellation rights in notice form should be given prior to any works being carried out and you must give your written consent if they are to start within the 7 day cooling off period, therefore please read any paperwork thoroughly before you sign any documentation.

Make sure the price you agree is in writing before works are carried out.

If anyone has any information that may be connected with such incidents, or requires any advice on doorstep crime they can contact Consumer Direct on 08454 040506 where specially trained officers are on hand to receive information and/or provide assistance

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